

Information Systems Advisory Body

County of Los Angeles



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November 18, 2010

TO: Supervisor Gloria Molina, Chair
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FROM: John Ruegg, Director
Information Systems Advisory Body

INFORMATION TECHNOLOGY SUPPORT SERVICES MASTER AGREEMENT (ITSSMA) WORK ORDER N10-2331 ALTERNATE PUBLIC DEFENDER CASE MANAGEMENT SYSTEM (CMS) TO PROACTIVE INFORMATION EXCHANGE (PIX) INTERFACE

This is to notify your Board of our intent to request the Internal Services Department (ISD) to extend ITSSMA Work Order N10-2231 with Capita Technologies Inc. from June 30, 2011 through June 30, 2012 and add \$75,000 to bring the new total to \$374,000. In accordance with ITSSMA Guidelines, prior Board notice is required for projects and or services that will exceed \$300,000.

BACKGROUND

Capita Technologies Inc. (Capita) was selected to work closely with the Alternate Public Defender (APD), Information Systems Advisory Body (ISAB), and ISD staff to support the implementation of APD's Case Management System (CMS) and to fully interface CMS with ISAB's Proactive Information eXchange (PIX) application. PIX performs message broker services (i.e., receipt, transformation, and delivery of data from one application to another) for various Los Angeles Justice Information Systems (LAJIS) via a variety of protocols, including TCP/IP Sockets, Oracle SQLNet, File Transfer Protocols, and Network File Servers. Work on the PIX/CMS interface has been completed and is fully operational.

In support of the above mentioned interface work, the services of Capita were retained via a competitive bid by ISD. Capita was selected as the lowest priced qualified bid at \$125 per hour.

During the course of this engagement, new interface requirements have come to light. The APD is in a position to leverage the newly developed Electronic Subpoena (e-Subpoena) process completed by the District Attorney's Office (DA). This new process enables the delivery of subpoenas electronically via PIX to multiple law enforcement systems. Under this new process, each law enforcement system utilizes their own local secure e-mail to deliver the subpoena to the intended recipient, saving time, money, and resources.

Currently there is no system interface between the APD system and law enforcement agencies for handling e-Subpoena requests. This additional interface work will automate the transfer of e-Subpoenas between law enforcement agencies and APD Case Management System.

SCOPE OF WORK

The extension of the ITSSMA Work Order will support the analysis, design, and programming for an interface solution that will accept e-Subpoena data from the PIX message broker into the existing APD CMS.

The scope of work includes, but is not limited to, the following:

- Modify existing Visual Basic code to facilitate data exchange between PIX and CMS;
- Analyze, develop recommendations, and configure the connection via SQL client from the PIX platform to the CMS database to establish data communications;
- Analyze, develop, and implement modifications to the current CMS Oracle database;
- Test CMS/PIX e-Subpoena interface to demonstrate a fully working interface;
- Deploy interface enhancements into existing production environment; and
- Provide documentation on all technical work performed.

JUSTIFICATION

The interface work recently completed by Capita for the APD fully automates the APD's CMS receipt of data shared through ISAB's PIX message broker. The additional work requested is for the interface work required to leverage the e-Subpoena process that was recently developed in collaboration between the DA, ISD, ISAB, and law enforcement agencies.

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Currently, the delivery of paper subpoenas to law enforcement agencies often takes several days to complete resulting in overtime expenditures, and a number of law enforcement officer no-shows to court hearings causing continuances or dismissals of cases. The e-Subpoena process automates delivery subpoenas to law enforcement for preliminary hearings, jury trials, and other court hearings.

FISCAL IMPACT

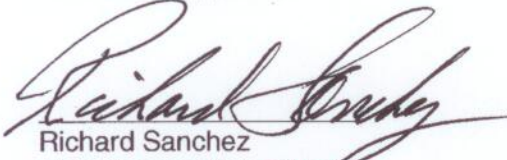
The Consultant hourly rate will remain the same through the Amendment period. The additional fund of \$75,000, combined with the prior amount of \$299,000, creates a new total maximum amount of \$374,000 and is included in the APD's FY 2010-11 Budget. This amendment will fully complete all work necessary on the PIX/CMS interface. No new net County costs are being requested for this extension.

There is a two-week timeline from the date of this notice for Board review and comment. If none is received, APD and ISAB will notify ISD to proceed with the Amendment. If there are any questions regarding this matter, please contact Jordan Yerian at (213) 893-2042.

JR:FB:pf

c: Chief Executive Officer
Alternate Public Defender
Executive Office, Board of Supervisors
Director, Internal Services Department

Noted and Approved:


Richard Sanchez
Chief Information Officer

11-17-10
Date